

Urgent Field Safety Notice
Alcohol-Free Surface Disinfectant Wipes and Alcohol-Free Surface Disinfectant Liquid
Product Recall

Date: 24th of April 2026

Ref: FSN-01.2026

Manufacturer SRN: IT-MF-000019033

Dear Customer,

this letter is to inform you that BMS Dental Srl has initiated a voluntary product recall of a number of batches of Alcohol-Free Surface Disinfectant Wipes and Alcohol-free Surface Disinfectant Liquid due to a potential microbial contamination issue. This field action has been reported to the relevant competent authorities. Issue Investigations have been carried out into a number of reported malodour issues by end users. The results identified a number of possible root causes and corrective actions have been put in place to mitigate future issues. External testing confirmed the root cause to be a low-level microbial contamination in a really small proportion of wipes and ready to use liquid disinfectant. Full identification has yet to be confirmed.

Alcohol free surface disinfectants are intended for use on surfaces and non-critical medical devices. There is no patient contact, so the health risk associated with the use of these products is low. The issue is intermittent in nature so not all units are affected, however for precautionary reasons, BMS Dental is recalling the lots indicated in Appendix 1.

Actions to be taken

1.	Ensure that the contents of this Field Safety Notice are read and understood by relevant parties within your organisation.
2.	Please identify and quarantine any of the batches of products identified in Appendix 1 remaining in stock. Product code and lot is printed on the reverse of the individual pouches and also on the box label.
3.	After quarantine the customers must destroy any items that they have and must complete the attached form and return to BMS Dental confirming the product code, lot and quantity that have been disposed in order that they can be substituted.
4.	Return the completed Customer Response form to BMS Dental at your earliest opportunity but in any case, no later than 15 th May 2026.
5.	Please maintain awareness of this notice and resulting action for an appropriate period to ensure the effectiveness of the corrective action. If you have any questions regarding this information or the recall, please contact BMS Dental Team on d.pasca@bmsdental.it or info@bmsdental.it .

BMS Dental is committed to distribute only products of the highest quality standards and to provide any required support. We regret that this has occurred and any inconvenience it may cause or has caused you.

Thank you for your cooperation.

Appendix 1 - Product List of lots affected by this recall notice.

Affected Lot/Expiry	Product REF	Product Name
2510272 / 2028-09-30	7.004AF-D	CLEANMED WIPES AF DISPENSER
2510272 / 2028-09-30	7.004AF-R	CLEANMED WIPES AF REFILL
2510272 / 2028-09-30	7.003-5L	CLEANMED READY SOFT 5L
2512031 / 2028-11-30	7.003-1L	CLEANMED READY SOFT 1L
2601212 / 2028-12-31	7.004AF-D	CLEANMED WIPES AF DISPENSER
2601212 / 2028-12-31	7.004AF-R	CLEANMED WIPES AF REFILL